

GUILFORD CARES



Are you in need of someone to grocery shop for you?

Are you in need of an important errand run?

Are you concerned about a Guilford family member getting out for supplies?

During this time of “Stay Safe, Stay Home” in Connecticut, Guilford Parks and Recreation Seniors Program, in coordination with Guilford Interfaith Volunteers, Guilford Social Services, Guilford Cares and the Ethan Miller Song Foundation is implementing a program to deliver food to the homes of seniors and those who are immunocompromised. During this difficult time, staying home is in your best interest so let your caring community help.

This program will primarily focus on providing assistance with grocery shopping from Big Y, Bishops, Fresh Market and Marketplace. If you need shopping done at another location in Guilford, we can also provide assistance. We will work to expand the program as additional needs develop.

For more information and specific guidelines, see page 2 of the newsletter or call 203-453-8086 or email buckleyt@ci.guilford.ct.us.

GUILFORD CARES SHOPPING ASSISTANCE PROGRAM

Guilford Seniors is coordinating a program to provide volunteers to go grocery shopping or run errands for senior citizens or immunosuppressed individuals during the COVID-19 crisis. Guilford Seniors will collect the orders for supplies via phone or email, generate a shopping list, contact Guilford Cares to provide a volunteer, and track the program. All shopping will occur during office hours so that staff are available to assist as needed.

For the safety of all involved in the program, volunteers will adhere to strict guidelines during shopping and delivery and will NOT enter homes.

To arrange for assistance please follow the following process:

- **Shopping List** - Develop a specific shopping list and provide the list to Guilford Seniors by calling 203-453-8086 or emailing the list to buckleyt@ci.guilford.ct.us by 11:00 a.m., Monday thru Friday.
- **Information Needed** - You will be asked to provide a designated drop off location outside of your home – front steps, porch, garage, etc., and phone number where you can be reached during the shopping day.
- **During Shopping** - You need to be available for the volunteer to call you if they have any questions regarding items requested or possible substitute items.
- **Payment** - Once your shopping has been completed, you will be called by Guilford Seniors with the exact amount purchased and advised to have a check made out to the appropriate vendor for the correct amount, left at the pre-arranged grocery drop location. If you need to pay by credit card, your exact name on card, zip code, billing address, card number, expiration date and vcode will be provided to Guilford Seniors staff for processing with Big Y, Bishops, Fresh Market or Marketplace. **
- **Delivery** – The volunteer will drop off your groceries and your receipt at the pre-arranged location and pick-up your check. Nothing can or will be returned to the store for refunds.
- **Review** - Bring your groceries into your home and review your receipt to ensure delivery of all items. It is also recommended that all items be wiped down with disinfectant wipes prior to storage.
- **Confirmation** – Please contact Guilford Seniors at 203-453-8086 once the delivery is complete.

**NOTE: If you are part of our population that cannot afford to buy your basic and essential food, we might be able to provide guidance. The Ethan Miller Song Foundation will be participating in fund raising efforts to support those in need of financial assistance.